

The Library in the City: Changing Demands and a Challenging Future

ERRATA

The following errors were found subsequent to the release of the report <u>The Library in the City:</u> <u>Changing Demands and a Challenging Future</u>. They have been corrected in the online PDF and in the interactive graphics on our website. The new and correct information is in bold. All of the changes regarding Seattle are the result of revised data provided by library officials from that city.

On page 7, Figure 2 incorrectly indicates that the Seattle Public Library had 18.7 circulations per capita. The chart now shows **18.3** circulations.

On page 21, due to inaccurate data, Figure 8 showed Seattle spending \$92 per citizen. The graphic now shows **\$91**.

On page 23, Figure 10 mistakenly listed Seattle's reduction in revenue at 2 percent. The graphic has been updated to reflect a **reduction of 1 percent**.

On page 25, the second sentence incorrectly stated that all but two systems reduced the number of full-time employees, the two being Atlanta and Seattle. The Seattle Public Library determined that it actually lost employees. The sentence now reads: All but **one system** reduced the number of full-time employees. Figure 11 has been updated to reflect the same change, from a growth of 3 percent to a **decline of 3 percent**.

On page 30, Figure 14 erroneously gave the number of computers per 10,000 residents in Seattle as 17.1, which has been corrected to **18.9**.

On page 33, the last sentence of the text box titled Cyber Navigators incorrectly states that Philadelphia only deploys computing assistants in the six hot spots. The paragraph now reads: Philadelphia's system has its own computing assistants. They are deployed in the six hot spots. In addition, 8 branches have dedicated computer labs where part-time staff teach classes and provide general technical help to patrons for an average of 17 hours a week.